

Intervention & Crisis Advocacy Network, Inc.

2019-20 ANNUAL REPORT and evaluation

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Mission Statement

We are committed to helping people acquire the information and survival skills necessary to take control over their own lives and decisions affecting their lives; and encourage people not to remain in or return to violent situations.

We are committed to providing ongoing support services to victims of domestic violence, stalking, and sexual assault and their families.

We are committed to providing consultation and education to the community, government, social services, criminal justice, health, welfare, and other agencies.

We support and involve in our program domestic violence, sexual assault, stalking and adult victims of sex trafficking victims of all racial, social, religious, economic, age groups and life styles.

We are aware that safety for the victims/survivors and their dependents is the primary focus of intervention and services.

Program Philosophy

ICAN! believes that women and men, both in the work force and at home, have a vital influence on the lives of their families and those around them.

We believe that all persons have the right to live without fear, abuse, oppression, and violence and that the cycle of violence can be broken in people's lives.

We oppose the use of violence, support equality in relationships, and the



concept of helping victims to assume control over their own lives.

We believe that the use of physical, mental, and/or verbal abuse are destructive to a person's physical and mental well-being. Abuse of any form, by any person at the Intervention & Crisis Advocacy Center is not permitted.

We are aware that safety for

the victims/survivors and their dependents is the primary focus of intervention and services.

We are aware that a coordinated community response is the best approach to eliminating domestic violence, sexual assault, stalking and adult victims of sex trafficking in Oklahoma. We strive to involve law enforcement, the judiciary, medical and other community resources as appropriate.

We believe that no one deserves to be victimized by assaultive or abusive behavior and that survivors should be treated with dignity and respect.

We believe that all people involved in violent crimes are affected-victims, children, families, partners, friends, the community and perpetrators.

We believe that offending is a choice and that the perpetrators of domestic violence, sexual assault, stalking, and sex trafficking are solely responsible for their behavior and that these perpetrators must be held accountable for their behavior.

Program Outcomes

Goal #1 Provide trauma-informed, victim-centered services 24-hours a day to anyone victimized by domestic violence, sexual assault, stalking, dating violence, elder abuse, abuse of the disabled, and human trafficking through crisis intervention, emergency shelter placement, hospital and/or court advocacy, safety planning, direct support services, individual and/or group support programs, relocation, transportation, education, and referrals.

ICAN staff and volunteers maintained the 24-hour confidential Crisis Line – helping with more than 500 callers. The organization maintains positive relationships with surrounding shelters, local motels, and mass transportation to ensure that ICAN has the ability and resources to provide expeditious access to alternative housing and modes of



transportation, thus providing for the short-term immediate safety of victims.

Appropriate peer group programs assisted 623 people in Grady and Canadian Counties by providing educational materials and support for survivors of domestic violence and sexual assault. ICAN maintains adequate levels of staff and volunteer advocates who are

properly trained in trauma-informed, victim-centered care to ensure the best care possible. Additionally, staff have a clear understanding of the legal process to provide criminal justice and court advocacy to support victims when filing police reports, Victim Protective Orders, testifying in court, and other important court proceedings. The organization develops relationships within the mental health community to provide specialized services for abuse victims as well as relationships with law enforcement, DA's office, DHS, and other service providers.

ICAN maintains agreements with local motels to provide emergency shelter to women, children, and men in immediate danger. The organization updates and implements new materials for peer support group annually.

ICAN maintains up-to-date knowledge of best practices and philosophies related to abuse and victim services. This is accomplished by providing ongoing staff development through seminars, webinars, and state conferences as well as facilitating quarterly volunteer trainings to ensure each volunteer has current information and is providing optimal advocacy services.

ICAN's participation in the Grady and Canadian County Coordinated Community Response Teams provides a platform to educate law enforcement concerning the psychology of abuse, how to look at domestic violence 911 calls, understanding the Lethality Assessment



Protocol, and ways law enforcement can help support and protect the victim.

Goal #2 Continue to collaborate with community partners to develop a SANE program in Canadian County to ensure that sexual assault victims no longer need to be transported to Oklahoma City to receive rape exams. Additionally, continue to work to enhance the existing SANE/ SART program in Grady County

and surrounding area.

ICAN is working with Cardinal Point, the Canadian County Family Justice Center, local law enforcement and medical professionals, to develop a Canadian County SANE program. This year, the organization is sponsoring two nurses from El Reno to attend SANE training, in addition to, researching and applying for funding to compensate nurses for their services. The sub-committee will continue to collaborate to establish the policies, processes and protocol for the SANE program.

The organization is enhancing the current SANE program in Grady County by working with Grady Memorial Hospital and existing SANE nurse coordinator to recruit and train additional SANE nurses. **Goal #3** Increase public awareness to the devastating effects of domestic violence, sexual assault, and stalking of the individual, their families, and the community at large. Partner with law en-

forcement, judiciary, DA's office, DHS, mental health community, other service providers, churches, local university, and public school system to educate and share information regarding the actions that constitute abuse. Throughout the community, detail resources available to protect the victim, hold the perpetrator



accountable, and protocols that can be implemented by employers and schools to aid in changing the cultural climate regarding abuse.

ICAN creates community education and public awareness materials explaining the pervasive issues of domestic violence, sexual assault, stalking, dating violence, elder abuse, abuse of the disabled, and human trafficking to reduce the rate of occurrences. The organization participates in various community activities that bring public awareness to the issue of abuse and informs the community about the services provided.

The organization develops and distributes age-appropriate, targeted educational materials throughout the community – to school age children, university students, church groups, civic organizations, business leaders, etc.

ICAN has designed and created professional, impactful, printed materials to be disseminated throughout the community and take advantage of opportunities to partner with local businesses which allows the organization to include its message in their materials.

Staff and volunteers actively participate in community groups that provide a platform to bring awareness to the issue of abuse. Awareness opportunities also are created by developing training/awareness activities for law enforcement, businesses, civic leaders and organizations, county and health fairs, school resource fairs and other trainings. ICAN produces law enforcement business cards. This project encompasses law enforcement officers from each jurisdiction throughout both Canadian and Grady Counties and consists of providing business cards for the officer with his/her contact information. The back of the card highlights information on victim's rights and ICAN contact information.

Goal #4 Provide confidential, objective, caring, trauma-informed, victim-centered care to every individual and their family members who reach out to ICAN for assistance.

ICAN ensures it has the appropriate staffing level and that the existing six employees and volunteers are properly trained and up-to-date on the latest

approved techniques relating to providing support services.

The organization provides the appropriate level of education/ peer support groups to best serve the members of our community seeking resources to rebuild their lives following abuse and provides victim specific services through crisis intervention, emergency shelter placement, hospital and/or court advocacy, safety planning, direct support services, individual and/or group support programs, relocation, transportation, education, and referrals.



ICAN works with the on-site Legal Aid Attorney to provide free competent legal representation and assistance to any abuse victims who are currently and actively seeking services through Canadian and Grady Counties and surrounding areas. The organization also provides support services to those seeking a Victim Protective Order, police reports, and other legal proceedings and provides advocacy by assisting victims with their OKDHS Individual Service Plans (ISPs - when appropriate) and provide aid to those applying for Crime Victim Compensation.

ICAN assists victims in gaining their independence by providing transitional housing funds and donated housing and clothing items. Through VOCA funding, the organization provided resources for staff, volunteers, DA staff, and law enforcement to attend the Partners for Change training.

| Audited Financial | | |
|--------------------------------------|------------------|------------------|
| | | |
| Overview | | |
| Public Support and Revenue | 2018-19 | 2019-20 |
| Grants: | | |
| State Attorney General | \$206,154 | \$206,154 |
| VOCA | \$262.716 | \$282,910 |
| Contributions | \$34,804 | \$44,020 |
| United Way | \$19,293 | \$24,335 |
| Misc. Income | \$1000 | \$1000 |
| Interest Earned | \$774 | \$1,181 |
| Total Revenue | \$524,741 | \$575,753 |
| | | |
| Net Assets Released from Restriction | | |
| Satisfied by Purpose | | |
| Unrestricted | \$489,989 | \$548,244 |
| Temporarily Restricted | (489,989) | (548,244) |
| | <u></u> | <u></u> |
| Total Revenue and Reclassification | \$524,741 | \$575,753 |
| | | |
| | | |
| Expenditures | | |
| Program Services | \$359,138 | \$383,198 |
| Management and General | \$95,997 | \$105,803 |
| Total Expenses | \$455,135 | \$489,001 |
| · | | |
| Change in Net Assets | \$69,606 | \$86,752 |
| | | |
| Net Assets, Beginning of the Year | \$484,703 | \$555,032 |
| | | |
| Net Assets, End of the Year | <u>\$554,309</u> | <u>\$641,784</u> |
| | | |

| Balance Sheet | | |
|------------------------------------|---------------------|-------------------------------|
| | | |
| Assets | 2018-19 | 2019-20 |
| Current Assets | | |
| Cash | \$259,368 | \$318,847 |
| Accounts Receivable | \$43,434 | \$318,847 \$50,709 |
| Prepaid Insurance | \$43,434 \$2,018 | \$3,141 |
| Total Current Assets | \$304,820 | \$3,141 |
| Iotal current Assets | \$304,020 | \$372,097 |
| Property and Equipment | | |
| Buildings and Land | \$260,011 | \$260,011 |
| Improvements | \$45,076 | \$57,419 |
| Office Equipment | \$29,162 | \$42,650 |
| | | |
| Less Accumulated Depreciation | (66,978) | (79,110) |
| | | |
| Total Noncurrent Assets | \$267,721 | \$280,970 |
| Total Assets | \$572,091 | \$653,667 |
| | <i>407 2707</i> 1 | <i><i><i>tcccicci</i></i></i> |
| Liabilities and Net Assets | | |
| Current Liabilities | | |
| Compensated Absences Liability | \$15,041 | \$8,517 |
| Payroll/Unemployment/AFLAC Payable | \$2,741 | \$3,366 |
| rayion/onemployment/Artac rayable | Ψ Ζ,/ ΨΙ | \$3,300 |
| Total Current Liabilities | \$17,782 | \$11,883 |
| | | |
| Net Assets | | |
| Unrestricted Net Assets | \$553,308 | \$641,784 |
| Temporarily Restricted Net Assets | \$1,001 | \$0 |
| | | |
| Total Net Assets | \$554,309 | \$641,784 |
| | | |
| Total Liabilities and Net Assets | \$572,091 | \$653,667 |
| | | |

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| Client Census | 2018-19 Canadian/Grady/Total | 2019-20 Canadian/Grady/Total |
|--|--|--|
| Women | 254/142/ 384 | 358/149/ 507 |
| Men | 45/5/ 50 | 53/5/ 58 |
| Children | 22/40/ 62 | 30/28/ 58 |
| Elderly | 19/5/ 24 | 29/7/ 36 |
| Disabled | 2/4/6 | 0/8/8 |
| | | |
| Caucasian | 252/127/ 379 | 365/121/ 489 |
| Hispanic | 18/4/ 22 | 18/5/ 23 |
| Black | 4/11/ 15 | 11/8/ 19 |
| Native American | 35/31/ 66 | 37/39/ 76 |
| Asian | 6/0/ 6 | 1/0/1 |
| Multi-Racial | 6/2/ 8 | 9/7/ 16 |
| | | |
| | | |
| Direct Client Services | 2018-19 Canadian/Grady/Total | 2019-20 Canadian/Grady/Total |
| Direct Client Services | | |
| | Canadian/Grady/Total | Canadian/Grady/Total |
| Shelter | Canadian/Grady/Total 55/115/ 170 | Canadian/Grady/Total 91/100/ 191 |
| Shelter Crisis Intervention | Canadian/Grady/Total 55/115/ 170 27/34/ 61 | Canadian/Grady/Total 91/100/ 191 112/35/ 147 |
| Shelter Crisis Intervention Advocacy | Canadian/Grady/Total 55/115/ 170 27/34/ 61 189/144/ 333 | Canadian/Grady/Total 91/100/ 191 112/35/ 147 193/143/ 336 |
| Shelter Crisis Intervention Advocacy Referrals | Canadian/Grady/Total 55/115/ 170 27/34/ 61 189/144/ 333 12/0/ 12 | Canadian/Grady/Total 91/100/ 191 112/35/ 147 193/143/ 336 123/13/ 136 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups | Canadian/Grady/Total 55/115/ 170 27/34/ 61 189/144/ 333 12/0/ 12 281/187/ 476 | Canadian/Grady/Total 91/100/ 191 112/35/ 147 193/143/ 336 123/13/ 136 291/186/ 477 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups Food/Meals | Canadian/Grady/Total 55/115/ 170 27/34/61 189/144/ 333 12/0/ 12 281/187/ 476 510 | Canadian/Grady/Total 91/100/ 191 112/35/ 147 193/143/ 336 123/13/ 136 291/186/ 477 260 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups Food/Meals Clothing/Necessities | Canadian/Grady/Total 55/115/170 27/34/61 189/144/333 12/0/12 281/187/476 510 218 | Canadian/Grady/Total 91/100/191 112/35/147 193/143/336 123/13/136 291/186/477 260 192 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups Food/Meals Clothing/Necessities Transportation | Canadian/Grady/Total 55/115/170 27/34/61 189/144/333 12/0/12 281/187/476 510 218 86 | Canadian/Grady/Total 91/100/191 112/35/147 193/143/336 123/13/136 291/186/477 260 192 48 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups Food/Meals Clothing/Necessities Transportation Consultations | Canadian/Grady/Total 55/115/170 27/34/61 189/144/333 12/0/12 281/187/476 510 218 86 121/21/142 | Canadian/Grady/Total 91/100/191 112/35/147 193/143/336 123/13/136 291/186/477 260 192 48 170/38/208 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups Food/Meals Clothing/Necessities Transportation Consultations Public Education (# of sessions) | Canadian/Grady/Total 55/115/170 27/34/61 189/144/333 12/0/12 281/187/476 510 218 86 121/21/142 52/43/95 | Canadian/Grady/Total 91/100/191 112/35/147 193/143/336 123/13/136 291/186/477 260 192 48 170/38/208 44/26/70 |
| Shelter Crisis Intervention Advocacy Referrals Support Groups Food/Meals Clothing/Necessities Transportation Consultations Public Education (# of sessions) Child Care | Canadian/Grady/Total 55/115/170 27/34/61 189/144/333 12/0/12 281/187/476 510 218 86 121/21/142 52/43/95 3/17/20 | Canadian/Grady/Total 91/100/ 191 112/35/ 147 193/143/ 336 123/13/ 136 291/186/ 477 260 192 48 170/38/ 208 44/26/ 70 0/9/ 9 |

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| Crisis Line | 2018-19 | 2019-20 |
|----------------------------------|---------|---------|
| Domestic Violence | 329 | 445 |
| Sexual Assault | 14 | 23 |
| Child Abuse/Child Sexual Assault | 11 | 12 |
| Information/Referrals | 18 | 21 |
| Homeless/Financial | 17 | 16 |
| Stalking | 11 | 10 |
| Other | 2 | 2 |
| Total Clients | 2018-19 | 2019-20 |
| Canadian County | 321 | 441 |
| Grady County | 178 | 182 |
| Total | 496 | 623 |



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2019-20 Board of Directors

President Nancy Hughes

Vice President Katey Graham

> Secretary Terry Martin

<u>Treasurer</u> Susan McGrew-Cecil

<u>Members</u> Jenna Brown-Emmitt David Craig Tommy Humphries Cheryl Lister

Staff

Executive Director Eric Feuerborn

Associate Director Carolyn Husmann

> Administrator Anna McGill

Court/Victim Advocates

Chelsae Blackowl Peggy Hammond Carie Stroud Cari Taylor



Intervention & Crisis Advocacy Network, Inc.

Canadian County P.O. Box 754, El Reno, Oklahoma 73036 121 N. Evans Avenue • 405-262-4449 FAX: 405-262-2432 elreno@icancrisisnetwork.com

Grady County P.O. Box 1539, Chickasha, Oklahoma 73023 1501 W. Minnesota • 405-224-8256 FAX: 405-224-4406 chickasha@icancrisisnetwork.com

24-Hour Crisis Lines Canadian County, 405-262-4455 Grady County, 405-222-1818 State of Oklahoma, 1-800-734-4117